



## ABOUT MAZZONI CENTER

Mazzoni Center was founded as Lavender Health in 1979 as an all-volunteer resource to meet the needs of members of the LGBTQ+ community. We were born in a pandemic. We rose to meet the challenge posed by the AIDS crisis in the early 1980s, and we again rose to meet the challenges posed by the COVID-19 pandemic. For more than forty years we have continually risen to meet the challenges the LGBTQ+ community has faced in obtaining competent and respectful care.

Incorporated as Philadelphia Community Health Alternatives (PCHA) in 1981, we were the first agency in Philadelphia to respond to the AIDS crisis. Today, we continue to serve the LGBTQ+ community through expanded services which include HIV and STI prevention and care, primary medical care, medical case management, counseling and treatment of substance use disorder, legal services, LGBTQ+ competency training, a food bank, a housing subsidy program, and the annual Philadelphia Trans Wellness Conference.



## MISSION STATEMENT:

TO PROVIDE QUALITY COMPREHENSIVE HEALTH AND WELLNESS SERVICES IN AN LGBTQ-FOCUSED ENVIRONMENT, WHILE PRESERVING THE DIGNITY AND IMPROVING THE QUALITY OF LIFE OF THE INDIVIDUALS WE SERVE.



## LOCATIONS:

Bainbridge  
1348 Bainbridge Street  
Philadelphia, PA 19147  
215-563-0652

Washington West  
1201 Locust Street  
Philadelphia, PA 19107  
215-985-9206



# MAZZONI CENTER

# 2021 ANNUAL REPORT

**WEAREYOU**

## 2021 BY THE NUMBERS

### SOCIAL SERVICES

More than **530** unduplicated clients accessed the foodbank; We had **569** MCM clients access support with housing, public benefits, linkage to medical care and ongoing connections to community resources. **180** individuals participated in our subsidized housing program.

### PREVENTION

We provided **1,250** in-person HIV tests and over **400** take-home HIV tests. Our outreach team distributed **49,000** condoms.

### EDUCATION AND PROFESSIONAL DEVELOPMENT

We provided **2,060** education and professional development trainings on LGBTQ+ specific issues to medical, behavioral health, legal, and other services providers in Pennsylvania.

### BEHAVIORAL HEALTH SERVICES

We delivered **9,297** behavioral health sessions for **450** individuals. Our Intensive Outpatient Program (IOP) conducted **669** sessions with **42** individuals.

In Fiscal year 2021, we saw higher acuity as result of COVID-19 and social and civil unrest (anxiety, depression, isolation, sense of estrangement/distance), loss of purpose (unemployment/education interruptions, grief, hopelessness, difficulty maintaining self-care/coping, substance use/dependence).



## IMPACTS

### THERAPY

**70%** feel therapy has helped produce positive change in their lives

### INTENSIVE OUTPATIENT PROGRAM (IOP)

- **95%** of participants report making progress on their recovery goals (**10%** slight progress; **44%** report moderate progress; **41%** significant progress)
- Confidence in coping with triggers or urges to use: **9%** a great deal; **20%** a lot; **42%** moderate amount; **21%** a little; **8%** not at all
- Drug/Alcohol use in the last 30 days: **42%** not at all; **27%** once or twice; **15%** couple of times/week; **15%** everyday



## FINANCIALS

### TOTAL REVENUE

#### REVENUE AND OTHER SUPPORT

Government Contracts	\$5,456,958
Grants	\$158,680
General Donations	\$204,020

### TOTAL REVENUE CONTINUED

Third Party Billing	\$6,453,185
Other Support	\$50,716
Special Events	\$3,200
In-Kind Contributions	\$11,969
Investment Income (Loss)	\$584,650
Rental Income	\$81,878
Paycheck Protection Program Loan Forgiveness	\$1,986,482
<b>Total Revenue</b>	<b>\$14,991,738</b>

### TOTAL EXPENSES

Total Program Services	\$10,050,786
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#### Breakdown of Program Expenses:

Medical Care	\$3,341,668
Social Care	\$3,235,046
Prevention, Education, and Legal Services	\$2,069,848
Behavioral Health Services	\$1,404,224
Total Support Services	\$4,419,953
<b>Total Expenses</b>	<b>\$14,470,739</b>
<b>Change in Net Assets</b>	<b>\$520,999</b>