



MANY STORIES,
ONE MISSION

2019 ANNUAL REPORT

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LETTER FROM THE ILT

This year marks our 40th anniversary and while the landscape has changed since we opened our doors in 1979, our commitment to providing comprehensive LGBTQ health and wellness services, while preserving dignity and improving quality of life, has remained the same. Initially energized by a few devoted activists who started the organization, we have grown to a full-time staff of 165 dedicated individuals. We are proud of our history in responding to the HIV epidemic with innovative and compassionate HIV services, and we are excited to work with you in building the Mazzoni Center of tomorrow.

Since becoming the first HIV testing site in Pennsylvania in 1985, we have been committed to offering client-centered and innovative services that support individuals living with HIV/AIDS and work to achieve the goal of ending the HIV epidemic. Today, we are the largest prescriber of Pre-Exposure Prophylaxis (PrEP) in the region, and our patients in HIV treatment have a viral suppression rate of 89% (the overall suppression rate in Philadelphia is 51%). HIV prevention and care remain at the forefront of our programs and services.

As your health and wellness center, we aim to provide a holistic and comprehensive continuum of services that meets the health needs of our diverse community. We continue to expand our programs to improve the health and wellness of those within transgender and non-binary communities. In the last year, we changed the name of our Trans Care Services program to Gender Affirming Services to continue modeling inclusion; hosted the Philadelphia Trans Wellness Conference, the largest trans-specific conference in the world. now in its 18th year: and launched OUR Way. a program that provides trans individuals with holistic care, offering assistance with everything from basic needs to professional development and wellness workshops.

During this milestone year, as we reflect on the past and look toward the future, we have profound gratitude for you, our community — patients and clients, donors and volunteers, and the many staff that have worked with Mazzoni Center over the last 40 years. Each and every one of you are a part of the fabric of this organization, and you have helped shape who we are today. We are grateful for your support and honored to have worked with you in our efforts to provide quality LGBTQ affirming health and wellness services.

In gratitude, The Interim Leadership Team,



BOARD LETTER

As I reflect upon the tremendous impact Mazzoni has made over the past 40 years, I'm struck not only by the many moments of success and triumph, but also by the incredible obstacles we have overcome together. As the leading LGBTQ health and wellness provider in the Philadelphia region, we face a unique set of challenges that require creative solutions from a united, diverse and engaged team of passionate employees, volunteers and board members. Recent solutions, such as the formation of an Interim Leadership Team (ILT) earlier this year, have enabled us to move forward as an

organization and serve as a valued resource to clients who need us most — many of whom share their personal stories in the pages to come. These stories of remarkable individuals are proof that no matter the challenges we faced in the past — and the obstacles we may encounter in the future — our mission remains steadfast and unchanged.

As a dedicated advocate for social justice and inclusivity, I've been proud to serve on the Mazzoni Center Board of Directors these past two years, and especially this year, during which I had the honor to serve as president. I'm incredibly grateful to my fellow board members who each contributed their own unique perspective and skill set from a diverse set of backgrounds and experiences to help move Mazzoni in a positive direction to ensure a strong future. Finally, I'm grateful to you, our community, for all you have done and continue to do to make our critical work possible.

Sincerely,

NU'RODNEY PRAD

PRESIDENT OF THE BOARD OF DIRECTORS



MAZZONI CENTER TIMELINE



A group of volunteers form Lavender Health in response to Hepatitis B outbreak.



Lavender Health incorporates as Philadelphia Community Health Alternatives (PCHA). Initial services include testing for sexually transmitted infections (STIs); a gay and lesbian hotline service; and education and provider training related to gay and lesbian issues.

1985

PCHA initiates the first HIV antibody "alternate testing site" in Pennsylvania. The first full-time staff are hired.



1929

PCHA opens its Regional Food Bank, providing supplemental groceries and nutritional support to clients with AIDS diagnoses.



1995

PCHA opens Mazzoni Clinic, named after the late Peter Mazzoni, M.D., a longtime volunteer and board member.



PCHA expands HIV testing services to eight off-site testing locations and adds night hours.

19

PCHA moves to a larger space at 1216 Walnut Street because of increasing demand for services and launches HIV/AIDS Housing.

1990

PCHA moves to 1642 Pine Street; begins case management services, linking people to medical care, housing, benefits and medication.

1997

PCHA adds first youth counseling program with seed money from the William Penn Foundation.



2014

2002

PCHA opens the Community Health Center at 1201 Chestnut with office hours two days a week and organizes the first Philadelphia Trans-Wellness Conference.

2008

Mazzoni Center opens Family and Community Medicine at 809 Locust Street.



2009

Mazzoni Center launches drop-in health program for young people.

Mazzoni Center launches Pediatric & Adolescent Comprehensive Transgender Services (PACTS) program, the first community-based program of its kind in the Philadelphia region.







PCHA officially changes its name to Mazzoni Center.

2005

Mazzoni Center launches Psychiatric and Substance Abuse and Risk Assessment (SARA) programs.



Mazzoni Center adds a Legal Services department, offering expert legal assistance to LGBTQ individuals in the areas of employment discrimination, insurance and family law.



Mazzoni Center implements an Electronic Medical Records (EMR) system.

2013

Mazzoni Center launches Trans Wellness Project.



2017

Mazzoni Center moves to 1348 Bainbridge Street. For the first time, bringing together all programs under one roof, and doubling the capacity for medical and mental health.

2018

Mazzoni Center opens the region's first Intensive Outpatient Program for LGBTQ individuals with substance abuse issues.



2019

Mazzoni Center and Service Employees International Union ratify first Union contract; celebrates 40th anniversary.



RECLAIMING LIFE OUT OF ADVERSITY

Life hasn't always been easy for Chris, a cancer survivor and recovering addict who is HIV positive. Despite the adversity, thanks in part to Mazzoni Center, he is thriving. "Mazzoni helped save my life," says Chris, now a successful DJ who headlined the 2019 Philly Gay Pride festival.

As he was battling addiction, Chris heard about Mazzoni Center from friends in the community who were also clients. Fearful and skeptical after unsuccessfully trying to fight his addiction on his own, he turned to Mazzoni's Intensive Outpatient Program (IOP) because of its reputation in the LGBTQ community.

"I was still scared and worried, but within a week I knew this was exactly where I was supposed to be," said Chris. "I would have continued to use if it wasn't for Mazzoni. They helped me realize who I am and who I wanted to be. That was the moment that allowed me to reclaim my life."

Through the IOP, Chris was connected with Kirk Parsons, CRC, who worked with him to develop a plan for recovery. "Kirk is the best thing that ever happened to me. The counselors really have a way of making you feel comfortable, accepted and loved. They want to help."

A few years later, after learning he was HIV positive, Chris turned to music as a creative outlet. He began by DJ'ing for friends locally and quickly realized he had a gift for music. Soon enough, he found himself traveling to Los Angeles and Salt Lake City to perform at bars and clubs. He continues to thrive as a professional DJ.

"Thanks to Mazzoni, I have control over my life."

BUILDING A COMMUNITY OF SUPPORT

Abena, now seven, knew at a very young age that they were not fitting into the traditional girl or boy category. Their family sought to find care that supported them right away. Luckily, living in West Philadelphia, transgender care for children wasn't hard to find through the PACTS Program at Mazzoni Center.

For the past four years, Abena's family has come to the center monthly for sessions with a social worker. They also participate in the support group offered by Mazzoni for families with transgender children.

Because of the stellar services received, the family utilizes Mazzoni for primary medical care for both of their children. "It's nice to have a trans doctor who understands the elements and things that are out there to support families — and to have a strong professional physician serving us as a role model," says Abena's mom Rhea.

The family feels fortunate to live so close to Mazzoni, through which they've built a community. "When we started there were only eight kids, and now there are over 150 families in the program," Rhea says. "We just naturally fell into the Mazzoni community, and there are a lot of people we've met here who live in our neighborhood who we've remained in contact with."

Abena enjoys coming to Mazzoni Center because they feel accepted. "I like having a community that supports me where no one will tell me, you have to be a girl or a boy," Abena comments.

Through the PACTS Program, Abena and their family are prepared for the future. "We feel that it's our responsibility as parents to arm our child as much as possible with information and self-affirming resources. That's where Mazzoni has been integral," says Abena's dad Yao.

Abena encourages other people to come to Mazzoni Center too. "I think people should come to Mazzoni because you get supported, and you can be safe and not have to worry."



MAZZONI CENTER BY THE NUMBERS

500+ YOUTH



TOOK PART IN THE BRAVE SCHOOLS PROGRAM AND YES, PLEASE! HEALTHY SEXUALITY SERIES

27,596 SCREENINGS



FOR COMMUNITY-BASED HIV, SYPHILIS, GONORRHEA AND CHLAMYDIA WERE ADMINISTERED

1,229 PATIENTS



RECEIVED MEDICAL HIV CARE

1,200 HOUSEHOLDS



WERE SUPPORTED BY THE FOOD BANK

(a 20% increase over FY 2018

962 INDIVIDUALS



BENEFITED FROM MAZZONI CENTER LEGAL SERVICES

652 PATIENTS



BENEFITED FROM SERVICES OFFERED BY THE BEHAVIORAL HEALTH DEPARTMENT

119,413 CONDOMS



7,593 PATIENTS





18,362 VISITS
TO MAZZONI'S HEALTH CENTER

1,300 ADULTS



TOOK PART IN PROFESSIONAL DEVELOPMENT COURSES



For the past 20 years, Jimmy has been an active volunteer and a friendly face at Mazzoni Center. "Helping to create a community at Mazzoni is part of what I do," says Jimmy, who can be found offering a smile to anyone entering the center on Mondays when he volunteers at reception.

His story with Mazzoni Center dates back to its previous life as the Philadelphia Community Health Alternatives, where he was a patient diagnosed HIV positive in 1987. "I started treatment right away, and I was fully diagnosed with AIDS in 1990," Jimmy adds. Currently, Jimmy is living a healthy life and said, "Thanks to the care of Mark Watkins D.O., my HIV is undetectable."

As a special education teacher for the School District of Philadelphia, before retiring in 2002, Jimmy would often get his students involved in volunteering at the center too. "My students needed to do community service, so I would take them on SEPTA to Mazzoni Center, once a month to help with office tasks like mailings," Jimmy says.

Jimmy's dedication to Mazzoni has taken many forms. In 2000, while on a six-month sabbatical, he helped to set up Mazzoni's official food bank.

He has seen the center change over the years, from when the primary focus was the AIDS and HIV epidemic to now, where there is more comprehensive, compassionate health care and social services for anyone in the LGBTQ community. "Mazzoni has been and continues to be the gold standard for care in Philadelphia."



44

KATE, WHO RECEIVES **HORMONE** THERAPY AND LEGAL SERVICES FROM MAZZONI, **CREDITS THE CENTER WITH HER NEW OUTLOOK ON** LIFE. "PEOPLE **TELL ME THEY CAN SEE A POSITIVE** CHANGE. NOW, **BECAUSE OF** MAZZONI, I'M LIVING A GENUINE LIFE," SHE SAYS.

OUR SERVICES

As our mission states, health and wellness services for the LGBTQ community to improve quality of life is our main goal. Our service offerings aim to reflect that, covering a wide range of care needs.

PRIMARY MEDICAL CARE

We provide primary medical care and preventive health services.

- Family Medicine
- Primary Care
- HIV/AIDS Care
- Embedded Behavioral Health Services
- Women's Health
- Hepatitis C Care
- Community Health
- Youth drop-in clinic
- Care coordination and benefits counseling
- Walk-in HIV and STI testing
- PrEP/PEP
- Gender Affirming Care
- PACTS Program (Pediatric & Adolescent Comprehensive Transgender Services)

SOCIAL SERVICES

- Medical Case Management
- Food Bank
- Housing Subsidy Program

YOUTH SUPPORT

We provide specific programs geared toward youth and also work with schools and youth leaders to deliver comprehensive instructional and organizational support services that focus on creating an affirmative school culture for LGBTQ youth.

- Drop-In Clinic
- Support Groups
- Access to condoms

COUNSELING & SUBSTANCE ABUSE TREATMENT SERVICES

As a dually licensed outpatient mental health and substance abuse treatment facility, we provide LGBTQ-affirming outpatient and intensive outpatient services that respect the uniqueness of every individual, couple, and family, as they navigate struggles and seek fulfilling lives.

- Individual, couples and family therapy
- Intensive Outpatient Program
- Support Groups
- Behavioral Health Internship Program

LEGAL SERVICES

We provide direct legal assistance to lowincome LGBTQ individuals and households facing discrimination based on sexual orientation or gender identity/expression, and we empower people to fight for equal rights and fair policies.

- Family Law
- Discrimination and Harassment
- Transgender Law

EDUCATION

The vision of the education department is to develop and implement programs that inspire the affirmation, inclusion, and integration of LGBTQ people in all spaces.

- Professional development and training
- Youth programming and education
- Educator resources

PREVENTION SERVICES

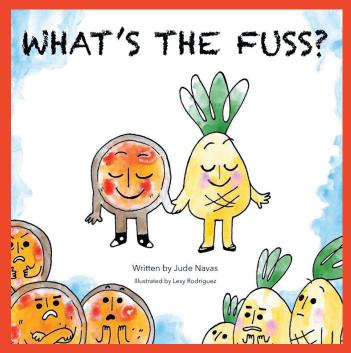
Our prevention team offers communitybased services that provide individuals with information, testing and support to improve health outcomes.

- HIV/AIDS and STI Screening and Prevention
- Community Outreach and Education
- Life Skill Counseling
- Navigation and linkage services

"WHAT'S THE FUSS?"

After undergoing gender affirming surgery, thanks to help from Mazzoni Center, Jude has used his story of acceptance to inspire others. He recently published a children's book, "What's the Fuss?" that uses the common yet comical argument "Does pineapple go with pizza?" to express the beauty in every relationship.





THE ENGAGEMENT TEAM PRODUCED THE FOLLOWING COMMUNITY EVENTS:

- World AIDS Day
- Mob Wives: Trans Awareness Ball
- National African American HIV/AIDS Awareness Day
- Trans Week of Visibility
- National Trans HIV Testing Day
- National Asian/Pacific Islander HIV/AIDS Awareness Day
- National HIV Testing Day











FY 2019 FINANCIALS

\$17.8 MILLION



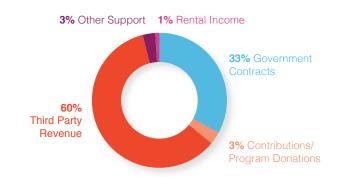
33% 67% Government Revenues Other

TOTAL EXPENSES

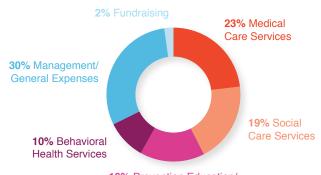


64% 36% Client Services Administration

WHERE DOES THE MONEY COME FROM?



WHERE DOES THE MONEY GO?



16% Prevention Education/ Legal Services

WINNING THE FIGHT — THANKS TO MAZZONI CENTER

A client of Mazzoni Center for over 30 years, Miss Brandon has always identified as a woman. At Mazzoni, she found the support she needed to begin her journey to fully transition.

The primary care, housing and legal services Miss Brandon received at Mazzoni have been impactful, as have the doctors she has worked with along the way. "My doctors have given me a path to success, and I now consider them as friends. I go to them for advice," she continued.

Like many Mazzoni clients, Miss Brandon's first step to transition was through hormone therapy. Several years later, Mazzoni legal services assisted in her efforts to obtain insurance coverage for gender affirming surgery. Finally, in 2017 she won the fight, pioneering the way with the hope that others in the community will be able to receive the gift of gender affirmation in the future.

A passionate client who was active on the advisory board for several years, Miss Brandon is grateful for the care she has received through Mazzoni and remarked, "Because of Mazzoni, the world is a better place for people in the LGBTQ community who need guidance, patience and love."



SEEKING — **AND SHARING** — **ACCEPTANCE**

When he first arrived in the United States twenty years ago, Luis was without health insurance. An openly gay man, he was looking for a place to receive unbiased health care and regular testing without judgement.

Luckily, Mazzoni Center was a few blocks from his new home. When asked about his first visit, Luis says, "It just felt easy. I was able to be unapologetically open and didn't have to worry about being judged when talking about my partners or experiences."

Now an attorney, Luis continues to have his testing done through Mazzoni Center and accredits his loyalty to the friendly staff. Luis has made it his mission to spread the education and acceptance he found at Mazzoni with the people of his hometown in Colombia. During annual visits, he distributes educational pamphlets about the importance of STI testing, along with protection to the community.

"I believe education empowers people, and it's important to pay it forward. I know there are still good people in the world, and when I'm at Mazzoni that belief is reinforced," said Luis.



DONORS

\$50,000 AND HIGHER

Access Matters
Aids Activities and Coordinating
Office (AACO)

Center for Disease Control (CDC) Department of Health and Human Services

Department of Housing and Community Development Department of Justice Department of Public Health

Health Resources and Services Administration (HRSA)

Independence Blue Cross Foundation

PA Department of Health

<u>\$15,000 - \$24,999</u>

Bread & Roses Community Fund Broadway Cares/Equity Fights AIDS, Inc.

MAC AIDS Fund Philly AIDS Thrift

The W. W. Smith Charitable Trust United Way of Greater Philadelphia and Southern NJ

\$10,000 - \$14,999

Boeing Employees Community Fund Department of Homeland Security Fidelity Charitable

Holiday Party at the Oaks Cloister - Russell Harris, Carmen Zinni, and friends

Leland Schubert Philadelphia Foundation

RSM US LLP

TD Bank

The John Alchin and Hal Marryatt Foundation

Valentine Foundation

\$7,500 - \$9,999

Vanguard

<u>\$5,000 - \$7,499</u>

Anonymous (1)
Bank of America Charitable
Foundation

Dominique Goss
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Philadelphia Bar Foundation
Thomas F. and Melanie J. Doyle

<u>\$2,500 - \$4,999</u>

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Howell Lockhart Seiple Trust
Louis Thomas, P.h.D and
Christopher Meffe
Mark Watkins
Melanie Schnoll Begun
Stonewall Kickball - Philadelphia
Vincent Tseng and Geoffrey
Mainland
Wells Fargo Philanthropic Services

\$1,500 - \$2,499

2018 Boys in the City - Michael Sweeney, Steve Betts, and friends Attendees of Code Red 2018 Attendees of Kinky Cupcakes Colores De Amor Gerard Emery Gorman Investment Group LTD

Independence Business Alliance
Michael D. Soileau and Thomas W.
Ude, Jr., Esg.

Revel Ride

The Benevity Community Impact Fund

The Morris, Max, and Sarah Altman Memorial Trust

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Technical Assessments

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George Horan and Guy Kirk
John Holohan and William

Ensminger
Kathleen Donnelly

\$250 - \$499

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Anthony Zacchei and Jacob Anthony

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Ravi Acharva

Thomas and Patty Foels

Thomas Kraines United Way of Delaware

Vincent Vallese

William Biskup William Klein William Murphy

UNDER \$100

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Alix Genter

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In Fiscal Year 2019, Mazzoni Center received \$78,342,98 from in-kind donations from the following donors:

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Blair Clinger

Byrell Forrest

Chris Wilson

Federal Distilling-Stateside Vodka

Matthew Hinkle

Money Market Clothing, LLC

Nhakia Outland

Passional Boutique &

Sexploratorium

Philadelphia Gay News

POZ Magazine

SPiN Philadelphia

Tavern On Camac

The Rainbow Times

GIFTS IN MEMORY

Adam Chwirut by Eric Walter Aran by Anastasia Dombrowski Ashley Anne Rensimer by Jane Conner, Diane and Paul Groves. Maryann O'Donnell, Ryan Pongras, and Susan Sharp

Christopher Myers by Erin Myers Evonne Smith by Erica Wolfe Richard Mulroy by Danny Kane

Tom by James Hausmann

GIFTS IN HONOR

Alec Rammler-Young and Greg Loveday by Mary Kay Leonard, Deborah Parker-Johnson and Art Read

Alex Zinn by Janet Zinn Alexander Anthony by Emily Anthony

Amir Podheiser by Lucy Kratchman

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Brinn by Cabrina Campbell and Kim

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Townsend

Declan Fazzina by George Fazzina

Eric Miller, and Keith Moggach by

Deborah Miller

Jessica Cook by Jacinta Gaughan

Joe Operhall and Ana Hartl by

Danielle Jarecha and Kristen

McGuire

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Monastero

K.C. Benchimol by Marlo Privitera

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MA by Dana Marcus

Mo El-Khatib by Dean Amburn

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Radha and Quinn by Maria

Macaluso

Rory Kennison by Polly Heninger

Russell Harris and Carmen Zinni by

James Hanley

Simon Pedisich by Linda Pedisich

Tobi by Maria Ortiz-Myers

Tony Zalis and John by Hillary

Wittich

MAZZONI CENTER COMMUNITY **CHAMPIONS**

(Third Party Fundraisers)

2018 Boys in the City - Michael Sweeney, Steve Betts, and friends Code Red 2018 - Brandon Robert, Cherry Pop and MAC Cosmetics staff

Colores De Amor

Emergency Needs Toy Drive

- Anthony Zacchei and Jacob

Anthony

Function Coffee Labs

Holiday Party at the Oaks Cloister

- Russell Harris, Carmen Zinni, and friends

Metathon Fundraiser - Jack and Jessica Cooper and friends

Optimal Community Fund

Revel Ride

Stonewall Kickball

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Philadelphia Federal Credit Union

Whitman Walker Health

LEGACY SPONSORS

Planned Parenthood of Southeastern

Smith College School of Social Work

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OUR MISSION

TO PROVIDE QUALITY
COMPREHENSIVE HEALTH
AND WELLNESS SERVICES
IN AN LGBTQ-FOCUSED
ENVIRONMENT, WHILE
PRESERVING THE DIGNITY
AND IMPROVING THE
QUALITY OF LIFE OF THE
INDIVIDUALS WE SERVE.

MAZZONI CENTER

1348 Bainbridge Street Philadelphia, PA 19147 215.563.0652

WASHINGTON WEST PROJECT

1201 Locust Street Philadelphia, PA 19107 215.985.9206

