MANY STORIES, ONE MISSION

2019 ANNUAL REPORT
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This year marks our 40th anniversary and while the landscape has changed since we opened our doors in 1979, our commitment to providing comprehensive LGBTQ health and wellness services, while preserving dignity and improving quality of life, has remained the same. Initially energized by a few devoted activists who started the organization, we have grown to a full-time staff of 165 dedicated individuals. We are proud of our history in responding to the HIV epidemic with innovative and compassionate HIV services, and we are excited to work with you in building the Mazzoni Center of tomorrow.

Since becoming the first HIV testing site in Pennsylvania in 1985, we have been committed to offering client-centered and innovative services that support individuals living with HIV/AIDS and work to achieve the goal of ending the HIV epidemic. Today, we are the largest prescriber of Pre-Exposure Prophylaxis (PrEP) in the region, and our patients in HIV treatment have a viral suppression rate of 89% (the overall suppression rate in Philadelphia is 51%). HIV prevention and care remain at the forefront of our programs and services.

As your health and wellness center, we aim to provide a holistic and comprehensive continuum of services that meets the health needs of our diverse community. We continue to expand our programs to improve the health and wellness of those within transgender and non-binary communities. In the last year, we changed the name of our Trans Care Services program to Gender Affirming Services to continue modeling inclusion; hosted the Philadelphia Trans Wellness Conference, the largest trans-specific conference in the world, now in its 18th year; and launched OUR Way, a program that provides trans individuals with holistic care, offering assistance with everything from basic needs to professional development and wellness workshops.

During this milestone year, as we reflect on the past and look toward the future, we have profound gratitude for you, our community — patients and clients, donors and volunteers, and the many staff that have worked with Mazzoni Center over the last 40 years. Each and every one of you are a part of the fabric of this organization, and you have helped shape who we are today. We are grateful for your support and honored to have worked with you in our efforts to provide quality LGBTQ affirming health and wellness services.

In gratitude,
The Interim Leadership Team,

ALECIA MANLEY
CHIEF OPERATING OFFICER

NANCY BRISBON, MD
CHIEF MEDICAL OFFICER

RACQUEL ASSAYE, MS
CHIEF FINANCIAL OFFICER
As I reflect upon the tremendous impact Mazzoni has made over the past 40 years, I’m struck not only by the many moments of success and triumph, but also by the incredible obstacles we have overcome together. As the leading LGBTQ health and wellness provider in the Philadelphia region, we face a unique set of challenges that require creative solutions from a united, diverse and engaged team of passionate employees, volunteers and board members. Recent solutions, such as the formation of an Interim Leadership Team (ILT) earlier this year, have enabled us to move forward as an organization and serve as a valued resource to clients who need us most — many of whom share their personal stories in the pages to come. These stories of remarkable individuals are proof that no matter the challenges we faced in the past — and the obstacles we may encounter in the future — our mission remains steadfast and unchanged.

As a dedicated advocate for social justice and inclusivity, I’ve been proud to serve on the Mazzoni Center Board of Directors these past two years, and especially this year, during which I had the honor to serve as president. I’m incredibly grateful to my fellow board members who each contributed their own unique perspective and skill set from a diverse set of backgrounds and experiences to help move Mazzoni in a positive direction to ensure a strong future. Finally, I’m grateful to you, our community, for all you have done and continue to do to make our critical work possible.

Sincerely,

NU’RODNEY PRAD
PRESIDENT OF THE BOARD OF DIRECTORS
Mazzoni Center Timeline

1979
A group of volunteers form Lavender Health in response to Hepatitis B outbreak.

1981
Lavender Health incorporates as Philadelphia Community Health Alternatives (PCHA). Initial services include testing for sexually transmitted infections (STIs); a gay and lesbian hotline service; and education and provider training related to gay and lesbian issues.

1984
PCHA gets its first official home at 1129 Spruce Street.

1985
PCHA initiates the first HIV antibody “alternate testing site” in Pennsylvania. The first full-time staff are hired.

1986
PCHA moves to a larger space at 1216 Walnut Street because of increasing demand for services and launches HIV/AIDS Housing.

1989
PCHA opens its Regional Food Bank, providing supplemental groceries and nutritional support to clients with AIDS diagnoses.

1990
PCHA moves to 1642 Pine Street; begins case management services, linking people to medical care, housing, benefits and medication.

1995
PCHA opens Mazzoni Clinic, named after the late Peter Mazzoni, M.D., a longtime volunteer and board member.

1996
PCHA expands HIV testing services to eight off-site testing locations and adds night hours.

1997
PCHA adds first youth counseling program with seed money from the William Penn Foundation.
2002
PCHA opens the Community Health Center at 1201 Chestnut with office hours two days a week and organizes the first Philadelphia Trans-Wellness Conference.

2003
PCHA officially changes its name to Mazzoni Center.

2005
Mazzoni Center launches Psychiatric and Substance Abuse and Risk Assessment (SARA) programs.

2008
Mazzoni Center opens Family and Community Medicine at 809 Locust Street.

2009
Mazzoni Center launches drop-in health program for young people.

2010
Mazzoni Center adds a Legal Services department, offering expert legal assistance to LGBTQ individuals in the areas of employment discrimination, insurance and family law.

2011
Mazzoni Center implements an Electronic Medical Records (EMR) system.

2013
Mazzoni Center launches Trans Wellness Project.

2014
Mazzoni Center launches Pediatric & Adolescent Comprehensive Transgender Services (PACTS) program, the first community-based program of its kind in the Philadelphia region.

2017
Mazzoni Center moves to 1348 Bainbridge Street. For the first time, bringing together all programs under one roof, and doubling the capacity for medical and mental health.

2018
Mazzoni Center opens the region’s first Intensive Outpatient Program for LGBTQ individuals with substance abuse issues.

2019
Mazzoni Center and Service Employees International Union ratify first Union contract; celebrates 40th anniversary.
Life hasn’t always been easy for Chris, a cancer survivor and recovering addict who is HIV positive. Despite the adversity, thanks in part to Mazzoni Center, he is thriving. “Mazzoni helped save my life,” says Chris, now a successful DJ who headlined the 2019 Philly Gay Pride festival.

As he was battling addiction, Chris heard about Mazzoni Center from friends in the community who were also clients. Fearful and skeptical after unsuccessfully trying to fight his addiction on his own, he turned to Mazzoni’s Intensive Outpatient Program (IOP) because of its reputation in the LGBTQ community.

“I was still scared and worried, but within a week I knew this was exactly where I was supposed to be,” said Chris. “I would have continued to use if it wasn’t for Mazzoni. They helped me realize who I am and who I wanted to be. That was the moment that allowed me to reclaim my life.”

Through the IOP, Chris was connected with Kirk Parsons, CRC, who worked with him to develop a plan for recovery. “Kirk is the best thing that ever happened to me. The counselors really have a way of making you feel comfortable, accepted and loved. They want to help.”

A few years later, after learning he was HIV positive, Chris turned to music as a creative outlet. He began by DJ’ing for friends locally and quickly realized he had a gift for music. Soon enough, he found himself traveling to Los Angeles and Salt Lake City to perform at bars and clubs. He continues to thrive as a professional DJ.

“Thanks to Mazzoni, I have control over my life.”
Abena, now seven, knew at a very young age that they were not fitting into the traditional girl or boy category. Their family sought to find care that supported them right away. Luckily, living in West Philadelphia, transgender care for children wasn’t hard to find through the PACTS Program at Mazzoni Center.

For the past four years, Abena’s family has come to the center monthly for sessions with a social worker. They also participate in the support group offered by Mazzoni for families with transgender children.

Because of the stellar services received, the family utilizes Mazzoni for primary medical care for both of their children. “It’s nice to have a trans doctor who understands the elements and things that are out there to support families — and to have a strong professional physician serving us as a role model,” says Abena’s mom Rhea.

The family feels fortunate to live so close to Mazzoni, through which they’ve built a community. “When we started there were only eight kids, and now there are over 150 families in the program,” Rhea says. “We just naturally fell into the Mazzoni community, and there are a lot of people we’ve met here who live in our neighborhood who we’ve remained in contact with.”

Abena enjoys coming to Mazzoni Center because they feel accepted. “I like having a community that supports me where no one will tell me, you have to be a girl or a boy,” Abena comments.

Through the PACTS Program, Abena and their family are prepared for the future. “We feel that it’s our responsibility as parents to arm our child as much as possible with information and self-affirming resources. That’s where Mazzoni has been integral,” says Abena’s dad Yao.

Abena encourages other people to come to Mazzoni Center too. “I think people should come to Mazzoni because you get supported, and you can be safe and not have to worry.”
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<thead>
<tr>
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<th>Number</th>
<th>Description</th>
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<tr>
<td>Youth</td>
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<td>1,200 households were supported by the food bank (a 20% increase over FY 2018)</td>
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<td>27,596 screenings for community-based HIV, syphilis, gonorrhea and chlamydia were administered</td>
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<td>1,229</td>
<td>1,229 patients received medical HIV care</td>
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<tr>
<td>Individuals</td>
<td>962</td>
<td>962 individuals benefited from Mazzoni Center legal services</td>
</tr>
<tr>
<td>Patients</td>
<td>652</td>
<td>652 patients benefited from services offered by the behavioral health department</td>
</tr>
<tr>
<td>Patients</td>
<td>1,300</td>
<td>1,300 adults took part in professional development courses</td>
</tr>
<tr>
<td>Visits</td>
<td>18,362</td>
<td>18,362 visits to Mazzoni’s Health Center</td>
</tr>
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</tbody>
</table>
More than Just a Familiar Face

For the past 20 years, Jimmy has been an active volunteer and a friendly face at Mazzoni Center. “Helping to create a community at Mazzoni is part of what I do,” says Jimmy, who can be found offering a smile to anyone entering the center on Mondays when he volunteers at reception.

His story with Mazzoni Center dates back to its previous life as the Philadelphia Community Health Alternatives, where he was a patient diagnosed HIV positive in 1987. “I started treatment right away, and I was fully diagnosed with AIDS in 1990,” Jimmy adds. Currently, Jimmy is living a healthy life and said, “Thanks to the care of Mark Watkins D.O., my HIV is undetectable.”

As a special education teacher for the School District of Philadelphia, before retiring in 2002, Jimmy would often get his students involved in volunteering at the center too. “My students needed to do community service, so I would take them on SEPTA to Mazzoni Center, once a month to help with office tasks like mailings,” Jimmy says.

Jimmy’s dedication to Mazzoni has taken many forms. In 2000, while on a six-month sabbatical, he helped to set up Mazzoni’s official food bank.

He has seen the center change over the years, from when the primary focus was the AIDS and HIV epidemic to now, where there is more comprehensive, compassionate health care and social services for anyone in the LGBTQ community. “Mazzoni has been and continues to be the gold standard for care in Philadelphia.”
OUR SERVICES

As our mission states, health and wellness services for the LGBTQ community to improve quality of life is our main goal. Our service offerings aim to reflect that, covering a wide range of care needs.

PRIMARY MEDICAL CARE

We provide primary medical care and preventive health services.

- Family Medicine
- Primary Care
- HIV/AIDS Care
- Embedded Behavioral Health Services
- Women’s Health
- Hepatitis C Care
- Community Health
- Youth drop-in clinic
- Care coordination and benefits counseling
- Walk-in HIV and STI testing
- PrEP/PEP
- Gender Affirming Care
- PACTS Program (Pediatric & Adolescent Comprehensive Transgender Services)

SOCIAL SERVICES

- Medical Case Management
- Food Bank
- Housing Subsidy Program

YOUTH SUPPORT

We provide specific programs geared toward youth and also work with schools and youth leaders to deliver comprehensive instructional and organizational support services that focus on creating an affirmative school culture for LGBTQ youth.

- Drop-In Clinic
- Support Groups
- Access to condoms

COUNSELING & SUBSTANCE ABUSE TREATMENT SERVICES

As a dually licensed outpatient mental health and substance abuse treatment facility, we provide LGBTQ-affirming outpatient and intensive outpatient services that respect the uniqueness of every individual, couple, and family, as they navigate struggles and seek fulfilling lives.

- Individual, couples and family therapy
- Intensive Outpatient Program
- Support Groups
- Behavioral Health Internship Program

Kate, who receives hormone therapy and legal services from Mazzoni, credits the center with her new outlook on life. “People tell me they can see a positive change. Now, because of Mazzoni, I’m living a genuine life,” she says.
“WHAT’S THE FUSS?”

After undergoing gender affirming surgery, thanks to help from Mazzoni Center, Jude has used his story of acceptance to inspire others. He recently published a children’s book, “What’s the Fuss?” that uses the common yet comical argument “Does pineapple go with pizza?” to express the beauty in every relationship.

LEGAL SERVICES

We provide direct legal assistance to low-income LGBTQ individuals and households facing discrimination based on sexual orientation or gender identity/expression, and we empower people to fight for equal rights and fair policies.

- Family Law
- Discrimination and Harassment
- Transgender Law

EDUCATION

The vision of the education department is to develop and implement programs that inspire the affirmation, inclusion, and integration of LGBTQ people in all spaces.

- Professional development and training
- Youth programming and education
- Educator resources

PREVENTION SERVICES

Our prevention team offers community-based services that provide individuals with information, testing and support to improve health outcomes.

- HIV/AIDS and STI Screening and Prevention
- Community Outreach and Education
- Life Skill Counseling
- Navigation and linkage services
The Engagement Team produced the following community events:

- World AIDS Day
- Mob Wives: Trans Awareness Ball
- National African American HIV/AIDS Awareness Day
- Trans Week of Visibility
- National Trans HIV Testing Day
- National Asian/Pacific Islander HIV/AIDS Awareness Day
- National HIV Testing Day

**FY 2019 Financials**

**Total Revenue**

$17.8 Million

- 33% Government Revenues
- 67% Other

**Total Expenses**

$17 Million

- 64% Client Services
- 36% Administration

**Where does the money come from?**

- 33% Government Contracts
- 60% Third Party Revenue
- 3% Contributions/Program Donations
- 3% Other Support
- 1% Rental Income

**Where does the money go?**

- 23% Medical Care Services
- 30% Management/General Expenses
- 10% Behavioral Health Services
- 16% Prevention Education/Legal Services
- 19% Social Care Services
- 3% Fundraising
WINNING THE FIGHT — THANKS TO MAZZONI CENTER

A client of Mazzoni Center for over 30 years, Miss Brandon has always identified as a woman. At Mazzoni, she found the support she needed to begin her journey to fully transition.

The primary care, housing and legal services Miss Brandon received at Mazzoni have been impactful, as have the doctors she has worked with along the way. “My doctors have given me a path to success, and I now consider them as friends. I go to them for advice,” she continued.

Like many Mazzoni clients, Miss Brandon’s first step to transition was through hormone therapy. Several years later, Mazzoni legal services assisted in her efforts to obtain insurance coverage for gender affirming surgery. Finally, in 2017 she won the fight, pioneering the way with the hope that others in the community will be able to receive the gift of gender affirmation in the future.

A passionate client who was active on the advisory board for several years, Miss Brandon is grateful for the care she has received through Mazzoni and remarked, “Because of Mazzoni, the world is a better place for people in the LGBTQ community who need guidance, patience and love.”
SEEKING — AND SHARING — ACCEPTANCE

When he first arrived in the United States twenty years ago, Luis was without health insurance. An openly gay man, he was looking for a place to receive unbiased health care and regular testing without judgment.

Luckily, Mazzoni Center was a few blocks from his new home. When asked about his first visit, Luis says, “It just felt easy. I was able to be unapologetically open and didn’t have to worry about being judged when talking about my partners or experiences.”

Now an attorney, Luis continues to have his testing done through Mazzoni Center and accredits his loyalty to the friendly staff. Luis has made it his mission to spread the education and acceptance he found at Mazzoni with the people of his hometown in Colombia. During annual visits, he distributes educational pamphlets about the importance of STI testing, along with protection to the community.

“I believe education empowers people, and it’s important to pay it forward. I know there are still good people in the world, and when I’m at Mazzoni that belief is reinforced,” said Luis.
DONORS

$50,000 AND HIGHER
Access Matters
Aids Activities and Coordinating Office (AACO)
Center for Disease Control (CDC)
Department of Health and Human Services
Department of Housing and Community Development
Department of Justice
Department of Public Health
Health Resources and Services Administration (HRSA)
Independence Blue Cross Foundation
PA Department of Health

$15,000 - $24,999
Bread & Roses Community Fund
Broadway Cares/Equity Fights AIDS, Inc.
MAC AIDS Fund
Philly AIDS Thrift
The W. W. Smith Charitable Trust
United Way of Greater Philadelphia and Southern NJ

$10,000 - $14,999
Boeing Employees Community Fund
Department of Homeland Security
Fidelity Charitable
Holiday Party at the Oaks Cloister - Russell Harris, Carmen Zinni, and friends
Leland Schubert
Philadelphia Foundation
RSM US LLP
TD Bank
The John Alchin and Hal Marryatt Foundation
Valentine Foundation

$7,500 - $9,999
Vanguard

$5,000 - $7,499
Anonymous (1)
Bank of America Charitable Foundation

$1,500 - $2,499
2018 Boys in the City - Michael Sweeney, Steve Betts, and friends
Attendees of Code Red 2018
Attendees of Kinky Cupcakes
Colores De Amor
Gerard Emery
Gorman Investment Group LTD
Independence Business Alliance
Michael D. Soileau and Thomas W. Ude, Jr., Esq.
Revel Ride
The Benevity Community Impact Fund
The Morris, Max, and Sarah Altman Memorial Trust

$1,000 - $1,499
Anonymous (1)
Anthony Rodriguez, MD and Michael P. Williams, Esq.
Blair Clinger
Christopher Pope and Matt Bald
Community Health Charities
Deaf-Hearing Communication Centre
Edmund P. DeLaCOUR, Ph.D.
Francois Tur
John Barnes and Charles Champagne
Resources for Human Development, Inc
Robert Roth
Technical Assessments

$250 - $499
1330 Walnut Partners, LLC
A.M. Salvatore
Amazon Smile
Anessa Kern
Angela Emrich
Anne Riley
Anonymous (2)
Anthony Zacchei and Jacob Anthony
Brandon Riley
Cynthia Hopkins
Dottie and Phil Baumgarten
Hanqing Zhao
Janet McManus
Jennifer Adams
Katie Wooten-Bielski

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Howell Lockhart Seiple Trust
Louis Thomas, P.h.D and Christopher Meffe
Mark Watkins
Melanie Schnoll Begun
Stonewall Kickball - Philadelphia
Vincent Tseng and Geoffrey Mainland
Wells Fargo Philanthropic Services

$1,500 - $2,499
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Robert Roth
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Nationwide Foundation
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$500 - $749
Anonymous (2)
Benjamin Jerner
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John Holohan and William Ensminger
Kathleen Donnelly
Maeryn Obley

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Jennifer Adams
Katie Wooten-Bielski

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Imani Briscoe
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Deborah Miller
Deborah Parker-Johnson
Dylan Furlano
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Erica Caden
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Stephen Stoltz
Susan Van Allen
Thomas and Patty Foels
Thomas Kraines
United Way of Delaware
Vincent Vallese

William Biskup
William Klein
William Murphy

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Abdul Muhammad
Adelle Marshall
Alec Chupik
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Anastasia Dombrowski
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Laura Farber
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POZ Magazine
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Adam Chwirut by Eric Walter
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Christopher Myers by Erin Myers
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Russell Harris and Carmen Zinni by James Hanley
Simon Pedisich by Linda Pedisich
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Tony Zalis and John by Hillary Wittich

Mazzoni Center Community Champions
(Third Party Fundraisers)

2018 Boys in the City – Michael Sweeney, Steve Betts, and friends
Code Red 2018 – Brandon Robert, Cherry Pop and MAC Cosmetics staff
Colores De Amor
Emergency Needs Toy Drive – Anthony Zacchei and Jacob Anthony
Function Coffee Labs
Holiday Party at the Oaks Cloister – Russell Harris, Carmen Zinni, and friends
Metathon Fundraiser – Jack and Jessica Cooper and friends
Optimal Community Fund
Revel Ride
Stonewall Kickball

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OUR MISSION

TO PROVIDE QUALITY COMPREHENSIVE HEALTH AND WELLNESS SERVICES IN AN LGBTQ-FOCUSED ENVIRONMENT, WHILE PRESERVING THE DIGNITY AND IMPROVING THE QUALITY OF LIFE OF THE INDIVIDUALS WE SERVE.

MAZZONI CENTER
1348 Bainbridge Street
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WASHINGTON WEST PROJECT
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