

## OUR MISSION

To provide quality comprehensive health and wellness services in an LGBTQ-focused environment, while preserving the dignity and improving the quality of life of the individuals we serve.



## 2017 IN A GLANCE

- We identified 20% of all newly diagnosed HIV positive cases in Philadelphia.
- We handled more than 500 legal services requests
- We provided medical care and other services to more than 1,200 trans-identified individuals.
- Our primary care center saw over 4,500 patients
- We offered 200+ workshops to more than 5,000 students in Philadelphia schools
- Our food bank served 1,500 individuals in 1,300 homes

## OUR HISTORY

Founded in 1979, Mazzoni Center is a multi-service, community-based, health and social service provider aiming to advance the health and well-being of lesbian, gay, bisexual, transgender and queer (LGBTQ) communities. With the onset of AIDS, in 1981, the agency responded by incorporating HIV care and prevention services and has remained at the forefront of designing and implementing numerous programs and services to combat HIV/AIDS.

From the establishment of the first HIV testing site in Pennsylvania in 1985 and first sponsored housing for individuals living with HIV in 1986, to opening the region's first HIV-related food bank in 1989, Mazzoni Center has led the way in innovative and compassionate care and services for at-risk communities.

In 2003, the organization opened its primary care medical practice, which has since become a cornerstone of the organization's services.

Through steady and continued growth, Mazzoni Center has expanded to offer a full continuum of services to Philadelphia's LGBTQ communities, including: primary medical care, mental health counseling and substance abuse treatment services, legal services, HIV prevention & care, youth support in schools, and professional development and LGBTQ competency training.

Today, with more than 35,000 individuals benefiting annually from its services, Mazzoni Center is a leader among community-based organizations in the greater Philadelphia area.



**AT MAZZONI CENTER,  
WE STRIVE TO TREAT  
THE WHOLE YOU**



**MAZZONI CENTER**  
LGBTQ HEALTH AND WELL-BEING

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LGBTQ HEALTH AND WELL-BEING

**MAZZONI CENTER  
ANNUAL REPORT**

**2017**



# OUR SERVICES

**Primary Medical Care:** We provide primary medical care and preventive health services, trans-specific medical care, HIV and Hepatitis C care, screening and treatment for sexually transmitted diseases, chronic disease management, gynecological and reproductive health services.

**Mental Health Counseling and Substance Abuse Treatment Services:** As a dually licensed outpatient mental health and substance abuse treatment facility, we provide LGBTQ-affirming outpatient and intensive outpatient services that respect the uniqueness of every individual, couple, and family, as they navigate struggles and seek fulfilling lives.

**Legal Services:** We provide direct legal assistance to low-income LGBTQ individuals and households facing discrimination based on sexual orientation or gender identity/expression, and we empower people to fight for equal rights and fair policies

**Prevention Services:** Combines outreach, HIV and STI screening, one-on-one life skills counseling for people living with HIV, sexual health counseling, linkage to medical care, PrEP, nPEP, health insurance, public benefits, food, housing, mental health counseling, and substance abuse treatment.

**Youth Support:** We work with schools and youth leaders to deliver comprehensive instructional and organizational support services that focus on creating an affirmative school culture for LGBTQ youth.

**Professional Development and Training:** We provide customized trainings to providers and professionals that focus on creating an LGBTQ affirmative and inclusive environment.

**Care Services:** Provides social services that promote self-sufficiency and improve quality of life, and includes:

- *Medical Case Management, Food Bank, and a Housing Subsidy Program* which focus on meeting the needs of individuals and families living with HIV
- *Care Coordination*, which offers medical care coordination, benefits counseling, and social services to patients at our health center
- *Adolescent Drop-In*, which is designed to engage high risk LGBTQ youth and provides “one-stop-shop” access to medical care and wrap-around social services in a youth-only space.
- *Trans Care Services*, which provides clinical support to 3,000 trans and gender non conforming patients, and community engagement programming specifically for trans femmes and trans women.



**At Mazzoni Center, we understand that wellness means more than just an annual trip to the doctor. It's about having access to health insurance, counseling and psychological assistance, good nutrition, safe housing, and more.**

# BEHAVIORAL HEALTH AT A GLANCE

## NUMBER OF CLIENTS SEEN IN 2017: 700

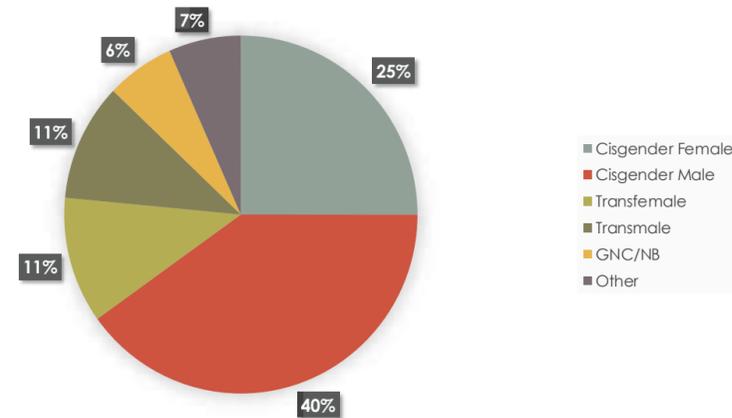
- 85% receive individual therapy
- 5% couples/family therapy
- 10% group therapy
- 45% receive psychiatric care (evaluation & medication management)
- 60% also receive primary medical care at Mazzoni

## NEW 45,000 SQUARE FOOT FACILITY OPEN IN MAY 2017 ALLOWED FOR:

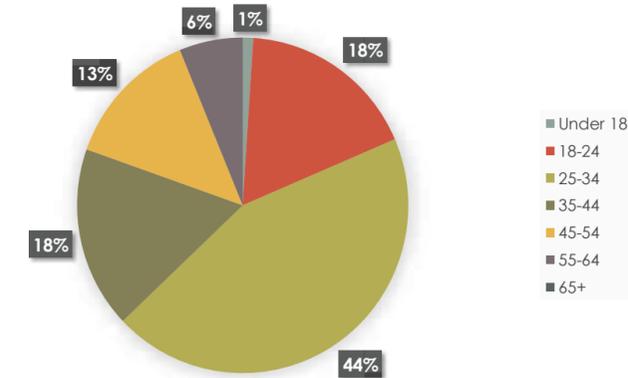
- Expansion from 13 to 23 therapy rooms
- Addition of 3 full-time Therapists
- Growth potential to establish a new BH program – Intensive Outpatient Services (IOP) – to address the more intensive behavioral health needs for LGBTQ people struggling with substance use. (Q1 2018)

# BEHAVIORAL HEALTH SERVICES DEMOGRAPHICS

Gender Identity



Age



Race & Ethnicity

